

# Focused on our customers

*DURING THE COVID-19 CRISIS*

**You grow the food that feeds the world and Nutrien Ag Solutions is proud to be your partner in that important work. Throughout the COVID-19 crisis, we're committed to keeping you and our employees safe while minimising disruption of the flow of products and services.**

**That's why we're taking several actions:**

1. We are working with all our suppliers to ensure timely supply of all products.
2. We're leaning on our digital tools and are ready and willing to take your orders via phone, text or email.
3. We've increased cleaning and disinfection in all our branch offices.
4. We're limiting access to our facilities – only branch personnel and customers are allowed on the premises.
5. We're instructing our employees to follow Government guidelines about social distancing to help slow the spread of the coronavirus. This includes frequent hand washing, staying home when sick, covering coughs and sneezes and greeting or thanking customers verbally instead of shaking hands.
6. At this stage livestock and wool sales continue under strict protocols to minimise attendance and maximise social distancing.

We will continue to monitor the situation and make adjustments as necessary, with your safety and success as our top priority.

Agriculture is an essential service. At this time, we don't anticipate supply disruptions as a result of the coronavirus. Our global and diversified supply chain provides a competitive advantage, and we are tracking and monitoring the situation at all levels of our organisation.

**Thank you for your continued business and loyalty. If you have any questions, please contact your local Nutrien Ag Solutions branch.**